## Service Authorization Requests in Healthy Indiana Plan

The data shown below represents Q1 to Q4 2019 reports submitted by each MCE

What does the OMPP Measure?		ing on these Measures? ding the Target	On Target	Below Target
Percent of Provider Authorization Requests Reviewed timely in HIP	Anthem Q1 2019 Q2 2019 Q3 2019 Q4 2019	CareSource Q1 2019 Q2 2019 Q3 2019 Q4 2019	MDwise Q1 2019 Q2 2019 Q3 2019 Q4 2019	MHS Q1 2019 Q2 2019 Q3 2019 Q4 2019
Percent of Authorizations Timely Decisions-All	97% <b>79.5%</b> 97.2% 99.2% 99.8%	6 98.8% 99.3% 99.4% 99.5%	99.9% 98.9% 98.9% 99.9%	97.8% 99.6% 98.7% 99.2%
Percent of Authorizations with Timely Decisions-Preservice Only (within 7 days of request is considered timely)	97% 1.1% 97.7% 99.8% 99.9%	98.7% 99.2% 99.4% 99.2%	99.9% 99.6% 98.8% 99.8%	99.3% 99.5% 98.2% 99.3%
Percent of Authorizations with timely Decisions- concurrent Only (within 1 day is considered timely).	97% None 94.3% 98.9% 99.3%	95.5% 98.3% <mark>97.3%</mark> 99.1%	99.5% 90.0% 95.5% 100%	83.3%     99.0%     98.2%     96.8%
Percent of Authorizations with Timely Decisions-Pharmacy only(within 1 day is considered timely).	97% 96.3% 97.5% 98.0% 100%	100% 100% 99.9% 100%	100% 100% 100% 99.9%	100% 100% 100% 100%